

JOANA CAMPOS CARVALHO

joanacamposcarvalho@novalaw.unl.pt

OVERVIEW

- Portuguese, born 28 May 1985;
- PhD (Contract Law); Masters (Dispute Resolution);
- Guest Professor at NOVA School of Law (Contract Law and Mediation – Techniques and Procedure);
- Certified mediator by the Portuguese Ministry of Justice (since 2016).
- Fluently speaks and writes Portuguese and English; understands and reads German, French, Spanish and Italian.

ACADEMIC ACHIEVEMENTS

- PhD from NOVA School of Law, *summa cum laude*, with a thesis on contracts concluded through online platforms.
- Postgraduate Diploma in Arbitration (2010) at NOVA School of Law, 17/20.
- Masters in Law (2007-2009) at NOVA School of Law, Judicial Conciliation, 19/20.
- Certification in Mediation (2008), MEDIARCOM – Associação Europeia de Mediação (grade: excellent). Part of the list organized by the Portuguese Ministry of Justice (2016).

- Degree in Law (2003-2007) at NOVA School of Law, 18/20.
- Abitur : Escola Alemã de Lisboa – Lisbon German School (1995-2003), 18/20.

PROFESSIONAL EXPERIENCE

NOVA School of Law

- **Guest Professor:** Mediation – Techniques and Procedure (since 2016), Contract Law (since 2022); Introduction to Mediation (2016-2019), General Theory of Private Law (2020-2021 – assistant to Professor Vítor Pereira das Neves)
- Manager for the course on mediation for the NOVA School of Law as an entity certified by the Ministry of Justice to train mediators (since 2016).

Centro de Arbitragem do Setor Automóvel (Arbitration Centre for automobile related conflicts)

- Since May 2020: **Mediator and Arbitrator.**

Fundação para a Ciência e a Tecnologia (Portuguese national funding agency for science, research and technology)

- February 2016 - February 2020: Research fellow.

CEDIS – Centro de Investigação e Desenvolvimento sobre Direito e Sociedade (Research Centre at Nova Faculty of Law)

- Since February 2016: Research fellow.
- Since November 2017: Coordinator at the NOVA Dispute Resolution Forum (former NOVA Alternative Dispute Resolution Lab).
- Since 2018: Coordinator of the [Yearbook of the NOVA ADR Lab](#).
- Since November 2020: Researcher at the NOVA Consumer Lab.

Banco de Portugal (Portuguese Central Bank)

- September 2011 – February 2016: Legal Enforcement Department.

Portuguese Directorate General for Justice Policy

- April 2009 - August 2011: Legal Advisor on Legislative Policy.

UMAC (Centre for the information and mediation of consumer conflicts)

- September 2008 – March 2009: Information provider.
- September 2007 – March 2008: Mediator of Consumer Conflicts.

Author of several texts on Contract Law and Alternative Dispute Resolution, of which we highlight the following:

- [Os Contratos Celebrados Através de Plataformas Digitais](#) (Contracts concluded through online platforms), Almedina, 2023.
- [Manual de Resolução Alternativa de Litígios de Consumo](#) (Handbook on Alternative Dispute Resolution of Consumer Conflicts), Almedina, 2017 (with Jorge Morais Carvalho and João Pedro Pinto-Ferreira).
- “As normas processuais na lei da mediação” (Procedural rules under the Portuguese law on mediation), in [A Lei da Mediação de Conflitos – Estudos sobre a sua aplicação](#), Cátia Marques Cebola (coord.), Almedina, 2023, pp. 137-158
- “[O regulamento de mediação do Centro de Arbitragem Comercial da CCIP](#)” (The mediation regulation of the CCIP Commercial Arbitration Centre), in *Revista da Ordem dos Advogados*, 3-4, 2017 (with Mariana França Gouveia).
- “Online Dispute Resolution Platform – Making European Contract Law More Effective”, in ALBERTO DE FRANCESCHI (ed.), [European Contract Law and the Digital Single Market](#),

Intersentia, Cambridge, 2016, pp. 245-266 (with Jorge Morais Carvalho).

- [A Conciliação Judicial](#) (Judicial Conciliation), Master Thesis.

EXPERIENCE IN THE FIELD OF MEDIATION

- Certified mediator since 2008; part of the list organized by the Portuguese Ministry of Justice since 2016.
- Mediator at:
 - CASA - Arbitration centre for automobile related conflicts (since 2020).
 - CAC - Commercial Arbitration Centre of the Portuguese Chamber of Commerce and Industry CAC (since 2022);
 - Ad hoc (civil and comercial mediation).
- Judge at the ICC International Commercial Mediation Competition (2023);
- Mediator at UMAC (Centre for the information and mediation of consumer conflicts – NOVA School of Law – 2007-2008).

WORKING LANGUAGES

- Portuguese (native)
- English